

TOOLKIT DOCUMENT TK11

Document description: Recommendations on hospitality principles

Document type: Policy document

Handbook section: All

UEFA comments

UEFA's supporter liaison efforts are to be understood in the context of the fan liaison recommendations of the Council of Europe Standing Committee for the European Convention on Spectator Violence and Misbehaviour at Sports Events, in particular those of 'Recommendation Rec (2010) of the Standing Committee on hospitality principles when organising sports events'. This document sets out a framework for improving the matchday experience for everyone involved in the game, a strategy that also includes the deployment by clubs and national football bodies of supporter liaison officers.